



# ARMOUR 500 BENCH



## BENCH CARE INSTRUCTIONS AND ASSEMBLY MANUAL

**CAUTION**  
READ ALL PRECAUTIONS AND  
INSTRUCTIONS IN THIS MANUAL  
BEFORE USING THIS EQUIPMENT  
KEEP THIS MANUAL FOR  
FUTURE REFERENCE

1525

CALL  
0861 876526  
0861 TROJAN

1 YEAR  
warranty



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# 1. SAFETY INSTRUCTIONS

## WARNING :

To reduce the risk of serious injury, read the following safety instructions before using the TROJAN ARMOUR 500 BENCH

1. Use the TROJAN 500 ARMOUR BENCH only on a level surface.
2. Keep children and pets away from this equipment at all times.
3. The TROJAN ARMOUR 500 BENCH has a total load capacity of 200kg (Combined weight of user and weights)
4. The TROJAN ARMOUR 500 BENCH should be used by only one person at a time.
5. Be careful to maintain your balance while using, mounting, dismounting, folding, unfolding or assembling the TROJAN ARMOUR 500 BENCH, loss of balance may result in a fall and serious bodily injury.
6. Use the TROJAN ARMOUR 500 BENCH only as described in the manual.
7. Do not attempt to adjust the back rest cushion while you are on the TROJAN ARMOUR 500 BENCH.
8. Before using this equipment to exercise, always do stretching exercises to properly warm up.
9. Always make sure all bolts and nuts are tightened prior to each use.



Before starting any exercise or conditioning program you should consult with your personal physician to see if you require a complete physical exam. This is especially important if you are over the age of 35, have never exercised before, are pregnant, or suffer from any illness.

## 2. PRE ASSEMBLY CHECKLIST

Thank you for choosing the TROJAN ARMOUR 500 BENCH. We take great pride in producing this quality product and hope it will provide many hours of quality exercise to make you feel better, look better and enjoy life to its fullest.

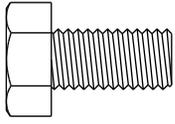
Yes, it's a proven fact that a regular exercise program can improve your physical and mental health. Too often, our busy lifestyles limit our time and opportunity to exercise. The TROJAN ARMOUR 500 BENCH provides a convenient and simple method to begin your assault on getting your body in shape and achieving a healthier lifestyle.

Before reading further, please review the drawing below and familiarize yourself with the parts that are labeled.

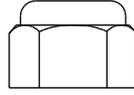
- Read this manual carefully before using the TROJAN ARMOUR 500 BENCH



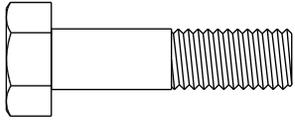
### 3. HARDWARE LIST



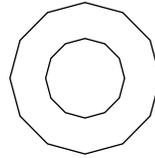
No.38 Hex Bolt (M8x16mm) x 2pcs



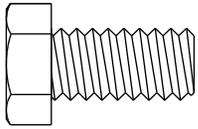
No.47 Lock Nut (3/8") x 13pcs



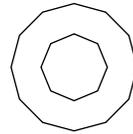
No.40 Hex Bolt (M8x38mm) x 4pcs



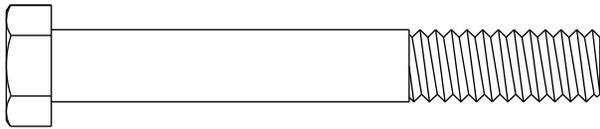
No.48 Washer (3/8") x 28pcs



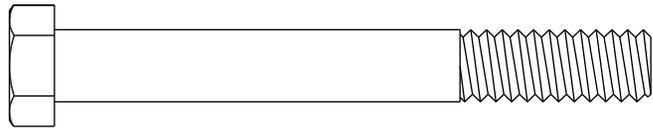
No.41 Screw (3/8" x 3/4") x 2pcs



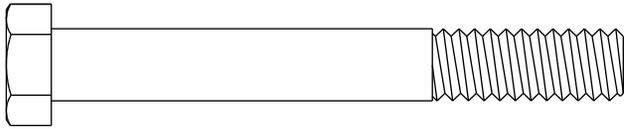
No.49 Washer (M8) x 10pcs



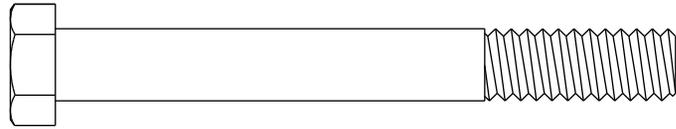
No.43 Hex Bolt (3/8" x 3-1/8") x 2pcs



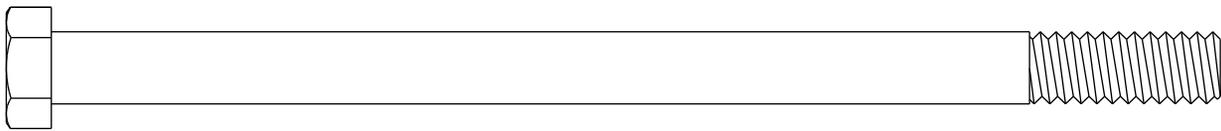
No.42 Hex Bolt (3/8" x 2-7/8") x 4pcs



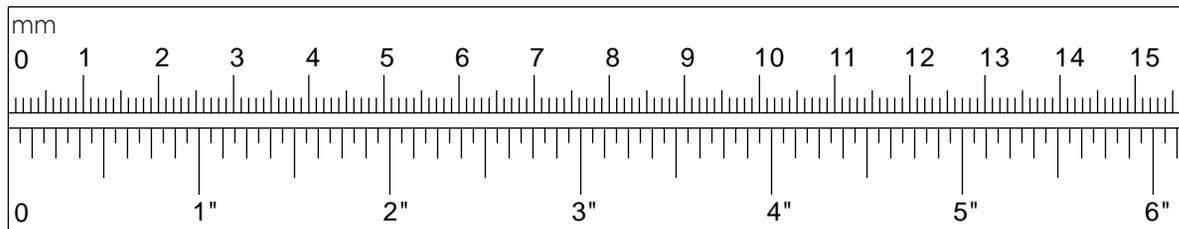
No.44 Hex Bolt (3/8" x 3") x 1pcs



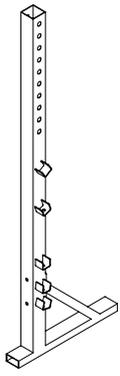
No.45 Hex Bolt (3/8" x 3-1/4") x 4pcs



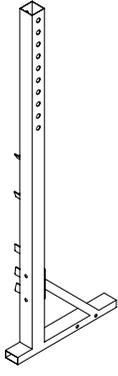
No.46 Hex Bolt (3/8" x 6-1/8") x 2pcs



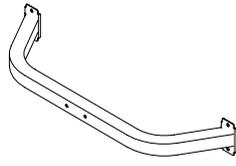
# 4. PARTS LIST



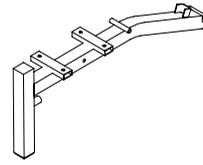
No.1  
Right Upright Frame



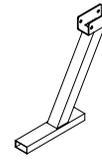
No.2  
Left Upright Frame



No.3  
Back Up Frame



No.4  
Main Frame



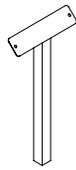
No.5  
Front Upright Frame



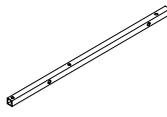
No.6  
Front Adjust Frame



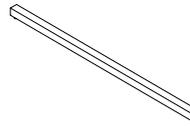
No.7  
Leg Developer



No.8  
Curl Support Frame



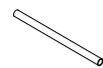
No.9  
Back Support Frame



No.10  
Adjust Frame



No.11  
Weight Rod



No.12  
Short Foam Rod



No.13  
Long Foam Rod



No.14  
Side Base Frame



No.15  
Adjustable  
Incline Bar



No.16  
Right Slide Frame



No.17  
Left Slide Frame



No.18  
Connector



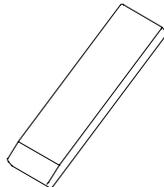
No.19  
Lock Hook



No.20  
Arm Curl Pad



No.21  
Seat Cushion



No.22  
Back Rest Cushion



No.23  
Foam Roll x 6pcs



No.24  
Square End Plug  
(60mm) x 2pcs



No.25  
Square End Plug  
(45mm) x 3pcs



No.26  
Square End Plug  
(30mm) x 2pcs



No.27  
Square End Plug  
(25mm) x 4pcs



No.28  
Square End Plug  
(20x40mm) x 4pcs



No.29  
Square End Plug  
(30x60mm) x 1pcs



No.30  
End Cap  
(30x60mm) x 6pcs



No.31  
Square End Bushing  
(50x45mm) x 1pc



No.32  
Round End Plug  
(1") x 9pcs



No.33  
Round Cap  
(1") x 1pcs



No.34  
Round Bumper x 2pcs



No.35  
PT-IC Pop Pin



No.36  
1" Quick Clip

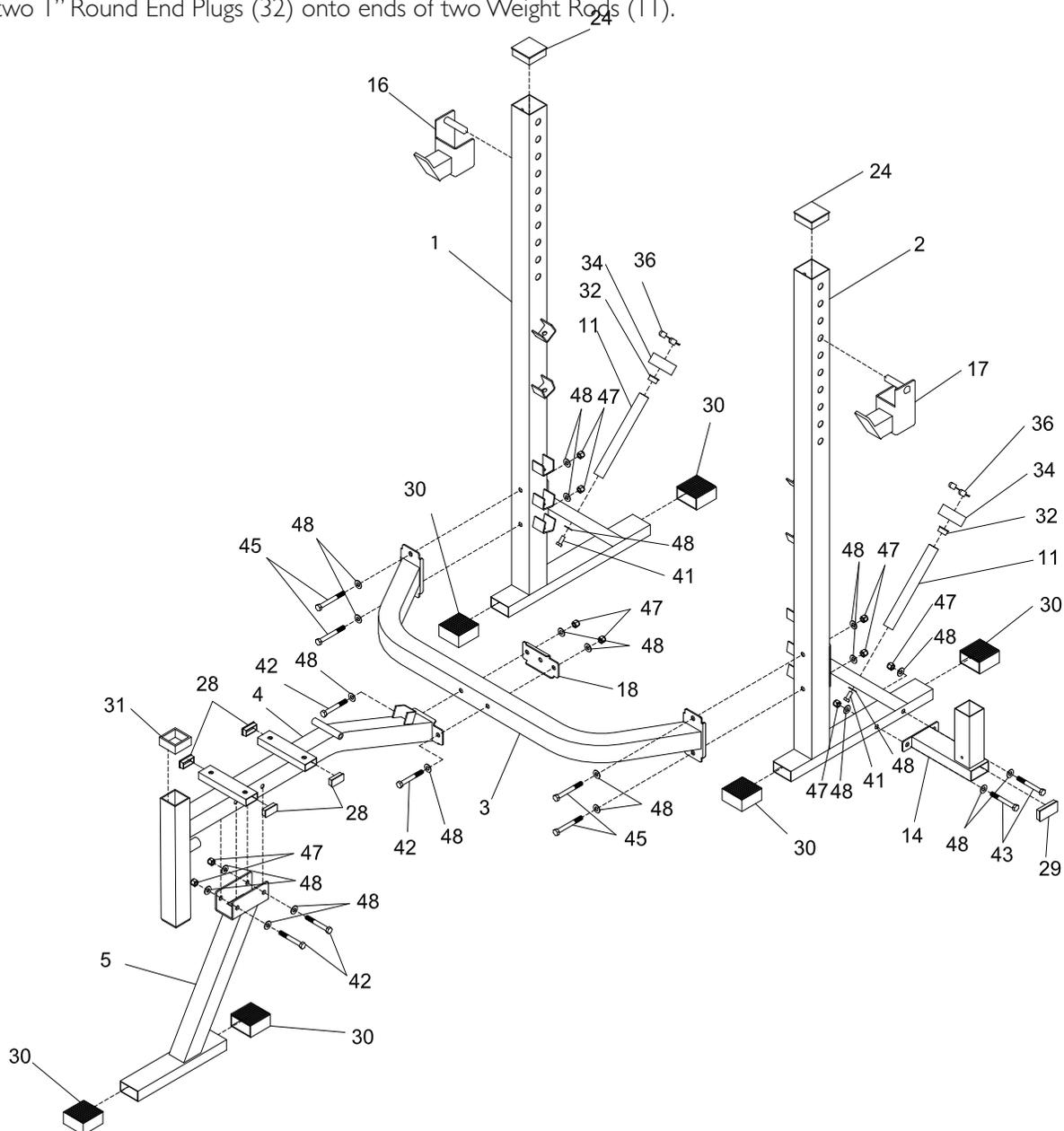


No.37  
1" L Pin

# 5. ASSEMBLY STEPS

## STEP 01 Support Frame Assembly

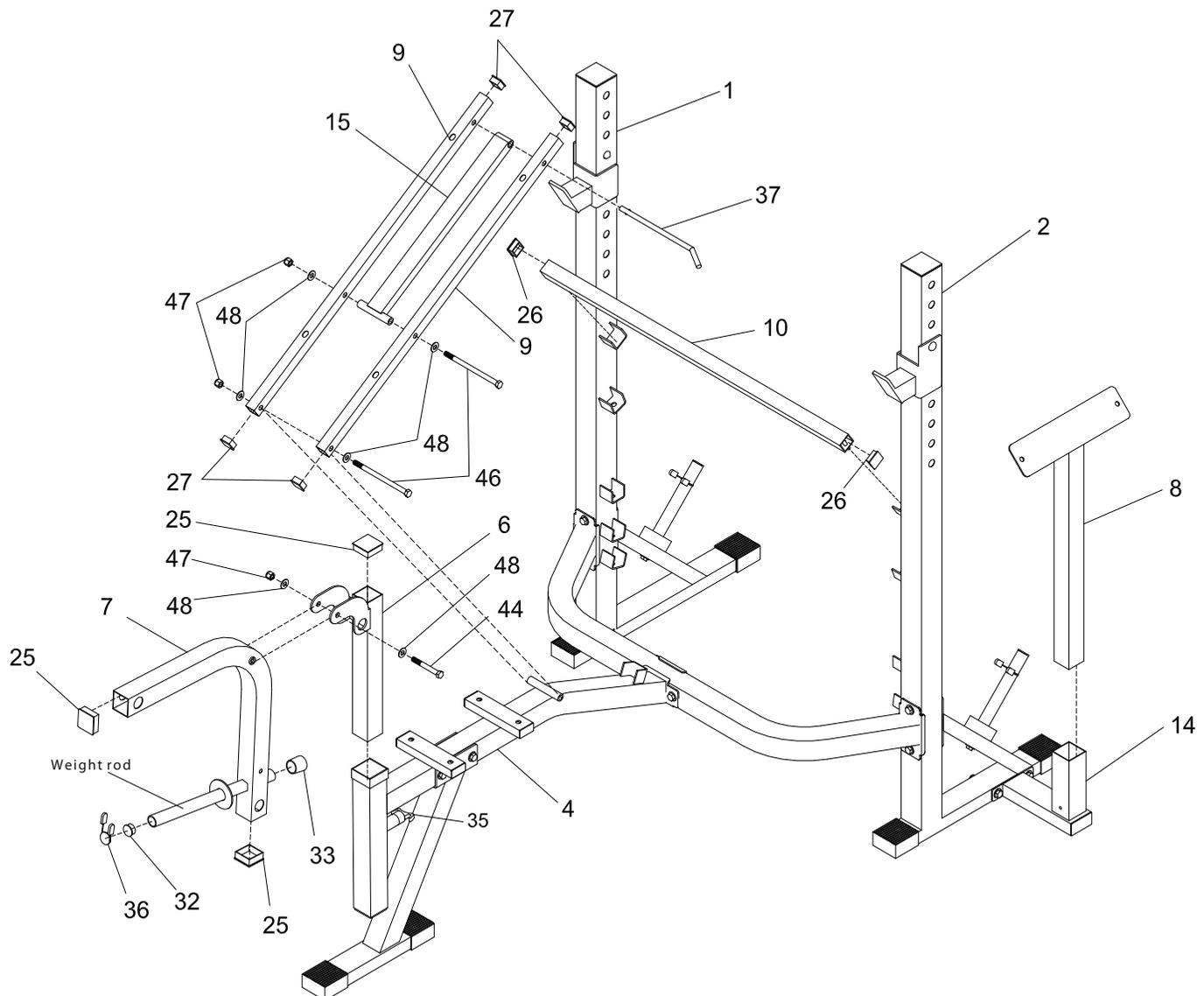
- Push four 30 x 60mm End Caps (30) onto base ends of Upright Frame (1, 2).
- Attach Back Up Frame (3) onto Upright Frame (1, 2) using four 3/8" x 3-1/4" Hex Bolts(45), eight 3/8" Washers (48) and four 3/8" Lock Nuts (47).
- Push four 20 x 40mm End Plugs (28) and one 50 x 45mm Square End Bushing (31) onto Main Frame (4).
- Attach Main Frame (4) and Connector (18) onto Back Up Frame (3) using two 3/8" x 2-7/8" Hex Bolts (42), four 3/8" Washers (48) and two 3/8" Lock Nuts (47).
- Push 30 x 60mm End Plugs (30) onto Front Upright Frame (5).
- Attach Front Upright Frame (5) onto Main Frame (4) using two 3/8" x 2-7/8" Hex Bolts (42), four 3/8" Washers (48) and 3/8" Lock Nuts (47).
- Push 30 x 60mm Square End Plug (29) onto Side Base Frame (14) using two 3/8" x 3-1/8" Hex Bolts (43), four 3/8" Washers (48) and two 3/8" Lock Nuts (47).
- Push two 60mm Square End Plugs (24) onto top of Upright Frame (1, 2).
- Attach Right Slide Frame (16) and Left Slide Frame (17) onto Upright Frame (1, 2).
- Attach two Weight Rods (11) to Upright Frame (1, 2) using two 3/8" x 3/4" Screws (41), two 3/8" Washers (48).
- Slide two Round Bumpers (32) and two 1" Quick Clips (36) onto two Weight Rods (11).
- Plug two 1" Round End Plugs (32) onto ends of two Weight Rods (11).



# ASSEMBLY STEPS

## STEP 02 Cushion Frame Assembly

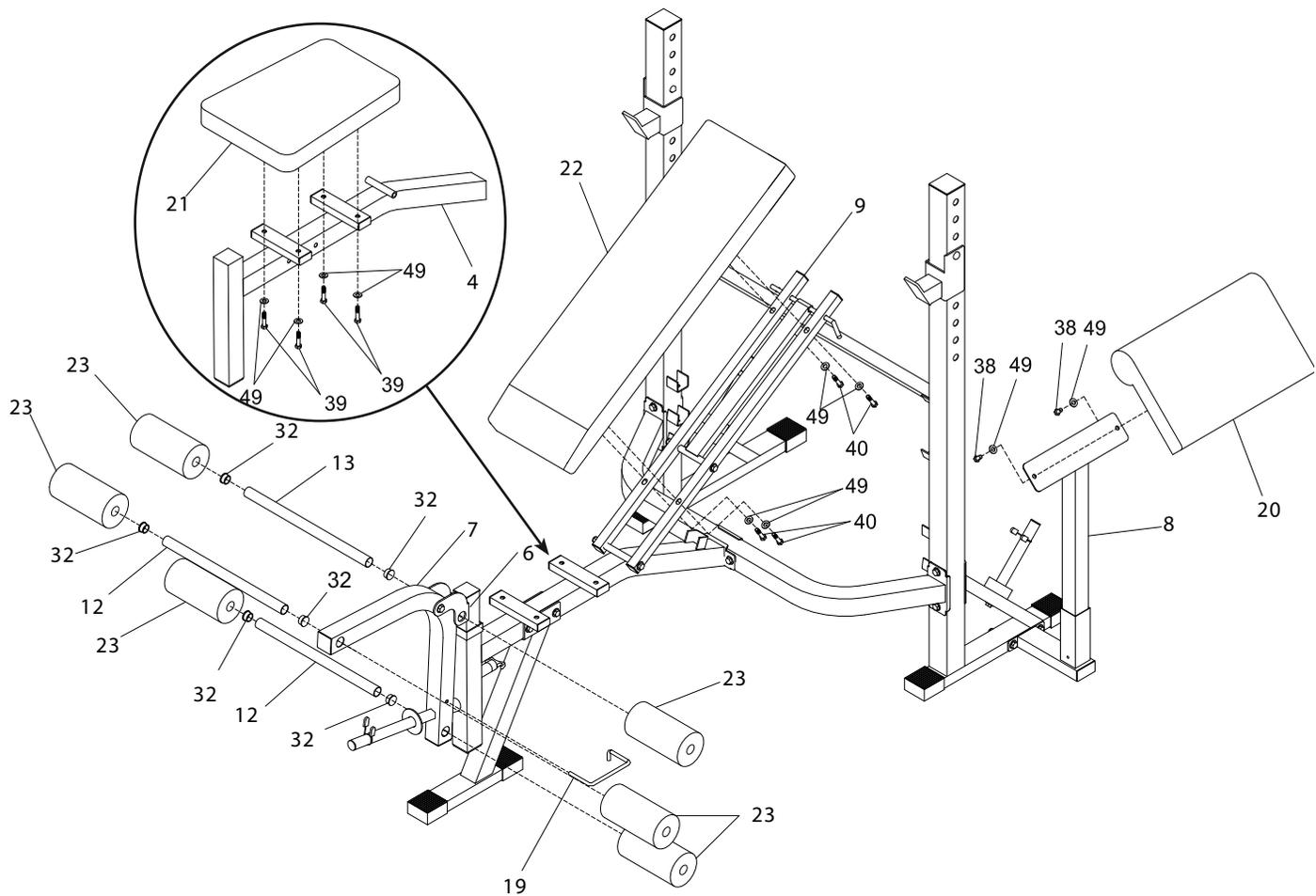
- Plug two 30mm Square End Plugs (26) onto Adjust Frame (10).
- Place Adjust Frame (10) onto the weld bracket of Upright Frame (1, 2).
- Plug 25mm Square End Plugs (27) onto both ends of the two Back Support Frame (9).
- Attach Adjustable Incline Bar (15) to the two Back Support Frame (9) using one 3/8" x 6-1/8" Hex Bolt (46), two 3/8" Washers (48), one "L"Pin (37) and one 3/8" Lock Nut (47).
- Attach the two Back Support Frames (9) to Main Frame (4) using one 3/8" x 6-1/8" Hex Bolt (46), two 3/8" Washers (48) and one 3/8" Locknut (47).
- Push one 45mm Square End Plug (25) onto top of Front Adjust Frame (6), insert Front Adjust Frame (6) into front of Main Frame (4) using Pop Pin (35).
- Push two 45mm Square End Plugs (25) onto ends of Leg Developer (7).
- Attach Leg Developer (7) to Front Adjust Frame (6) using one 3/8" x 3" Hexbolt (44), two 3/8" Washers (48) and one 3/8" Lock Nut (47).
- Push 1" Round End Plug (32) and 1" Round Cap (33) onto weight rod of Leg Developer (7).
- Slide 1" Quick Clip (36) over weight rod of Leg Developer (7).
- Insert Curl Support Frame (8) into tube of Side Base Frame (14).



# ASSEMBLY STEPS

## STEP 03 Cushion Assembly

- Plug four 1" Round End Plugs (32) onto ends of Short Foam Rods (12) and Long Foam Rod (13).
- Insert Long Foam Rod (13) through holes of Front Adjust Frame (6), insert Short Foam Rod (13) through holes of Leg Developer (7).
- Slide Foam Roll (23) onto ends of Foam Rods (12, 13).
- Attach Seat Cushion (21) onto Main Frame (4) using four M8 x 32mm Hex Bolts (39) and four M8 Washers (49).
- Attach Backrest Cushion (22) onto Backsupport Frame (9) using four M8 x 38mm Hex Bolts (40) and four M8 Washers (49).
- Attach Arm Curl Pad (20) onto Curl Support Frame (8) using two M8 x 16mm Hex Bolt (38) and two M8 Washers (49).
- Install Lock Hook (19) to Leg Developer (7).



## 6. FITNESS TIPS AND TECHNIQUES

### AEROBIC EXERCISE

Aerobic exercise is any sustained activity that sends oxygen to your muscles via your heart and lungs.

Aerobic exercise improves the fitness of your lungs and heart - your body's most important muscle.

Aerobic exercise fitness is promoted by any activity that uses your large muscle -arms, legs, or buttock, for example.

Your heart beats quickly and you breathe deeply. An aerobic exercise should be part of your entire exercise routine.

### WEIGHT TRAINING

Along with aerobic exercising which helps get rid of and keep off the excess fat that our bodies can store, weight training is an essential part of the exercise routine process. Weight training helps tone, build and strengthen muscle.

If you are working above your target zone, you may want to do a less amount of reps.

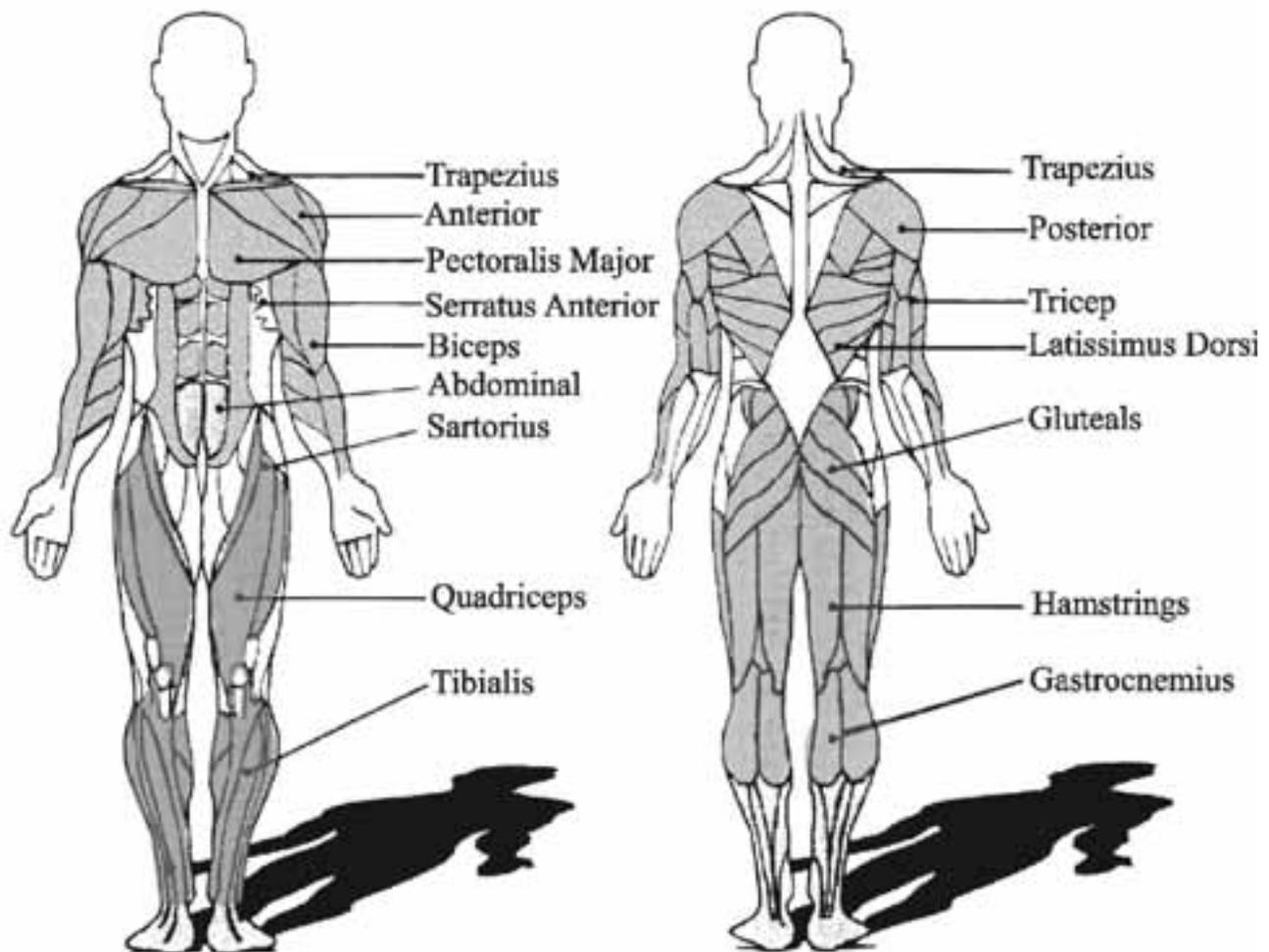
And as always consult your physician before beginning any exercise program.

### MUSCLE CHART

#### BENCH

The exercise routine that is performed on the bench will develop the upper and lower body muscle groups.

These muscle groups are highlighted on the muscle chart below.



## 7. CONDITIONING GUIDELINES

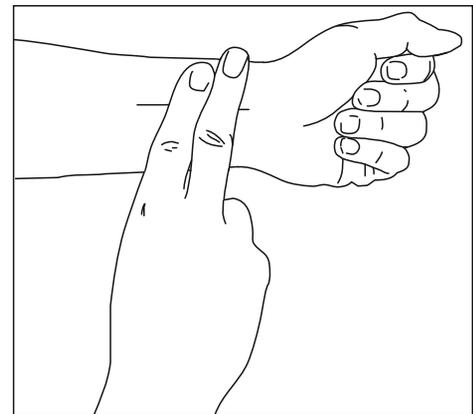
How you begin your exercise program depends on your physical condition. If you have been inactive for several years, or are severely overweight, you must start slowly and increase your time on the equipment; a few minutes per workout.

Initially, you may be able to exercise only for a few minutes in your target zone, however; your aerobic fitness will improve over the next six to eight weeks. Don't be discouraged if it takes longer. It's important to work at your own pace. Ultimately, you'll be able to exercise continuously for 30 minutes. The better your aerobic fitness, the harder you will have to work to stay in your target zone. Please remember these essentials :

- Have your doctor review your training and diet programs to advise you of a workout routine you should adopt.
- Begin your training program slowly with realistic goals that have been set by you and your doctor.
- Monitor your pulse frequently. Establish your target heart rate based on your age and condition.
- Set up your equipment on a flat, even surface at least 3 feet from walls and furniture.

### EXERCISE INTENSITY

To maximize the benefits of exercising, it is important to exercise with the proper intensity. The proper intensity level can be found by using your heart rate as a guide. For effective aerobic exercise, your heart rate should be maintained at a level between 65% and 85% of your maximum heart rate as you exercise. This is known as your target zone. You can find your target zone in the table below.

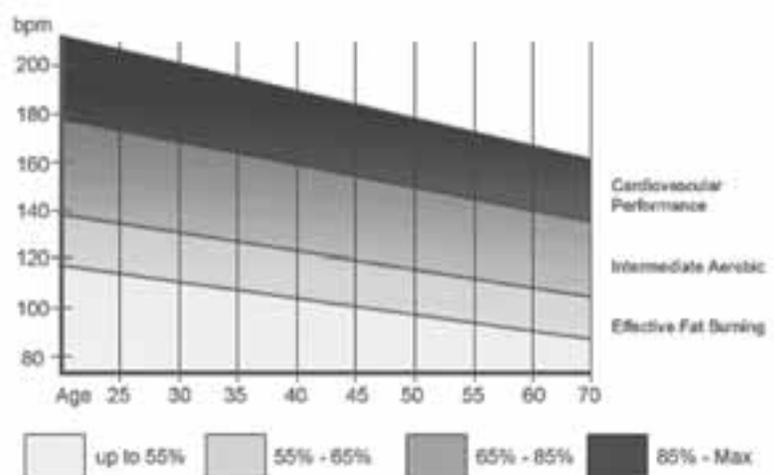


During the first few months of your exercise program, keep your heart rate near the low end of your target zone as you exercise. After a few months, your heart rate can be increased gradually until it is near the middle of your target zone as you exercise.

To measure your heart rate, stop exercising but continue moving your legs or walking around and place two fingers on your wrist. Take a six-second heartbeat count and multiply the results by 10 to find your heart rate. For example, if your six-second heartbeat count is 14, your heart rate is 140 beats per minute. (A six-second count is used because your heart rate will drop rapidly when you stop exercising.)

Adjust the intensity of your exercise until your heart rate is at the proper level.

For more information on dieting and training visit [www.trojanhealth.co.za](http://www.trojanhealth.co.za)



## 8. WARM-UP AND COOL-DOWN

### WORKOUT GUIDELINES

Each workout should include the following three parts:

A warm-up, consisting of 5 to 10 minutes of stretching and light exercise. A proper warm-up increases your body temperature, heart rate, and circulation in preparation for exercise.

Training zone exercise, consisting of 20 to 30 minutes of exercising with your heart rate in your training zone. (Note: During the first few weeks of your exercise program, do not keep your heart rate in your training zone for longer than 20 minutes.)

A cool-down, with 5 to 10 minutes of stretching. This will increase the flexibility of your muscles and will help to prevent post-exercise problems.

### EXERCISE FREQUENCY

To maintain or improve your condition, plan three workouts each week, with at least one day of rest between workouts. After a few months of regular exercise, you may complete up to five workouts each week, if desired. Remember, the key to success is make exercise a regular and enjoyable part of your everyday life.

### SUGGESTED STRETCHES

The correct form for several basic stretches is shown at the right. Move slowly as you stretch-never bounce.

#### 1. Toe Touch Stretch

Stand with your knees bent slightly and slowly bend forward from your hips. Allow your back and shoulders to relax as you reach down toward your toes as far as possible. Hold for 15 counts, then relax. Repeat 3 times. Stretches: Hamstrings, back of knees and back.



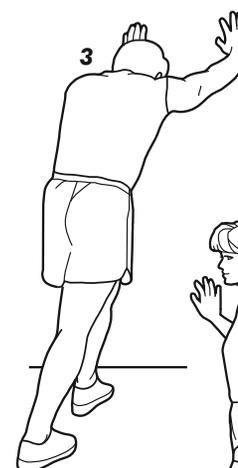
#### 2. Hamstring Stretch

Sit with one leg extended. Bring the sole of the opposite foot toward you and rest it against the inner thigh of your extended leg. Reach toward your toes as far as possible. Hold for 15 counts, then relax. Repeat 3 times for each leg. Stretches: Hamstrings, lower back and groin.



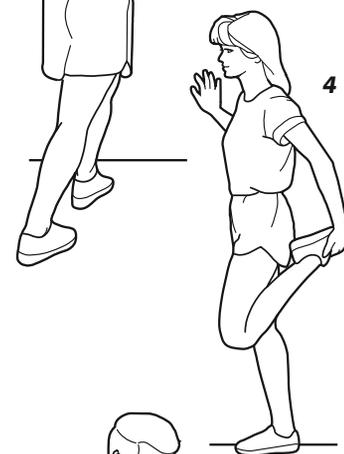
#### 3. Calf/Achilles Stretch

With one leg in front of the other, reach forward and place your hands against a wall. Keep your back leg straight and your back foot flat on the floor. Bend your front leg, lean forward and move your hips toward the wall. Hold for 15 counts, then relax. Repeat 3 times for each leg. To cause further stretching of the achilles tendons, bend your back leg as well. Stretches: Calves, achilles tendons and ankles.



#### 4. Quadriceps Stretch

With one hand against a wall for balance, reach back and grasp one foot with your other hand. Bring your heel as close to your buttocks as possible. Hold for 15 counts, then relax. Repeat 3 times for each leg. Stretches: Quadriceps and hip muscles.



#### 5. Inner Thigh Stretch

Sit with the soles of your feet together and your knees outward. Pull your feet toward your groin area as far as possible. Hold for 15 counts, then relax. Repeat 3 times. Stretches: Quadriceps and hip muscles.



For more information on dieting and training visit [www.trojanhealth.co.za](http://www.trojanhealth.co.za)

# 9. EXERCISE PROGRAM

## DEVELOPING AN EXERCISE PROGRAMME

For the first month of training you should allow your body to adjust to its new workload. For 2 to 4 weeks you should only perform one work set of each exercise, only increasing the number of sets you perform after this adjustment period.

Develop your workout according to the time available to you and remember, the more effort you put in, the greater the benefits and the quicker you will see results.

## DIET

Diet is a very important aspect of any fitness programme. A balanced diet will help you get to your goal weight. For tips on diet, check out our website [www.trojanhealth.co.za](http://www.trojanhealth.co.za)

## EXERCISE TECHNIQUE

### Hand Grips

There are two styles of handgrips that can be used when exercising:

- Overhand Grip

The bar is gripped with the hands reaching over the top of the bar and the palms facing in towards the body

- Underhand Grip

The bar is gripped with the hands reaching under the bar and the palms facing away from the body.

### Breathing

Breathing at the correct time is an important part of weight training. Breathe out while you are putting the effort into the movement, i.e. when you are lifting or pushing the weight. Breathe in on the return movement or the part of the movement that requires the least effort. Never hold your breathe during an exercise.

### Exercise Style

All exercises should be done in a controlled manner. Do not jerk the weight around as this can lead to injury as well as limiting the benefit of the exercise.

## THE WORKOUT

### The Warm Up

Always warm up thoroughly before each workout session to help minimise the risk of injury. Warm up on any Trojan exercise bike or treadmill or any other similar machine.

### Weekly Routine

Perform a weight training routine 3 times per week, ensuring a day of rest and recovery between sessions.

# EXERCISE PROGRAM

## Reps and Sets

Repetitions (Reps) is the term used to denote the number of consecutive times a certain movement is repeated without a break, while Sets denotes how many times you should repeat that exercise in a training session e.g. 3 sets of 10 reps means you should perform 10 reps for 1 set, have a break and then repeat another 2 sets.

## Recommended rep ranges

6-8 reps Functional strength and hypertrophy (increase in muscle size)

8-12 reps Total hypertrophy (increase in muscles size)

12-15 reps Muscle-Strength endurance

## SAFE USE OF YOUR EQUIPMENT

When using a barbell always ensure that there is someone to help you if you get into any difficulty on an exercise specifically when bench pressing, shoulder pressing or squatting. As you start using heavier weights, it is advised that you train with someone as you can help each other out while training and motivate one another to achieve your goals.

## Do's and Don'ts

- Do make sure that your weights are firmly clamped to the bar.
- Do seek medical advice before starting any exercise programme.
- Do start off slowly to avoid unnecessary soreness and stiffness.
- Do remember to bend at the knees when lifting heavy weights from the floor.
- Do maintain a firm, straight back when lifting weights.
- Do remember to breath properly.
- Do warm up thoroughly before exercising.
- Don't exercise within 2 hours of eating a large meal.
- Do ensure that there is someone to help you when you lift heavy weights.

## HOW TO ASSEMBLE A DUMBBELL AND BARBELL

Load the desired weights onto the bar making sure that there is equal weight at each end. Next fit and lock the collars next to the weights so that they do not slide along the bar:

To fit quick release collars follow the procedure below:

1. Place the collar onto the ends of the bar so that they butt up to the weights
2. Turn the levers so that they line up with the bolts but point away from the collars
3. Tighten the nut until the collar is a tight fit on the bar but is still able to slide along the bar.
4. Rotate the lever so that it folds under the bar, pointing in the opposite direction to how it started (step 2).

# EXERCISE PROGRAM

## START POSITION



### DECLINE BENCH PRESS

Adjust bench to a decline position. Lift bar off the rest. Bring bar down until it touches your chest. Return the bar in a controlled manner to the start position.

## FINISH POSITION



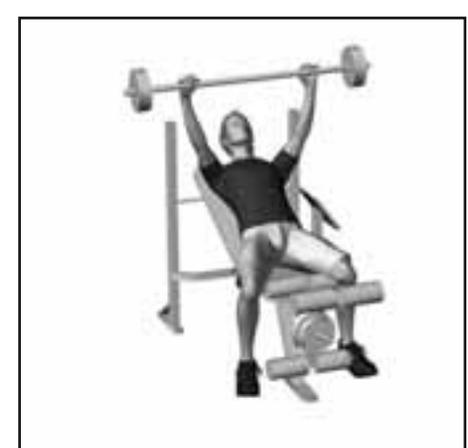
### FLAT BENCH PRESS

Adjust bench to a flat position. Lift bar off the rest. Bring bar down until it touches your chest. Return the bar in a controlled manner to the start position.



### INCLINE BENCH PRESS

Adjust bench to an incline position. Lift bar off the rest. Bring bar down until it touches your chest. Return the bar in a controlled manner to the start position.



### LYING LEG CURL

Lie on your stomach with your ankles hooked under top roller pads. Pull both heels towards your buttocks. Return in a controlled manner to the start position.



# EXERCISE PROGRAM

## START POSITION



### LYING SINGLE LEG CURL

Lie on your stomach with your ankles hooked under top roller pads. Using one leg, pull your heel towards your buttocks. Return in a controlled manner to the start position.

## FINISH POSITION



### LEG EXTENSION

Sit on bench and hook legs over top roller pads and feet under bottom roller pads. Extend both legs together and flex thighs at top of movement.



For single leg work, extend one leg at a time and flex thighs at top of movement. Return the bottom roller pads in a controlled manner to the start position.



### PREACHER CURL

Use preacher curl cushion provided and adjust to desired height. Sit on the bench with your arms resting on the cushion, palms facing up. Pull the bar up to your chin. Return to starting position maintaining control.



## 10. FREQUENTLY ASKED QUESTIONS

### **Q1. My moveable parts are not moving freely?**

- I. Do not over tighten any bolt or nut which has bushes and moveable parts

### **Q2. Is it possible to leave my weights on the bench once I have finished my workout?**

- I. It is not advisable as this could cause injury or cause the bench to fall over.

### **Q3. Is it possible to secure my bench to the ground?**

- I. Yes, provided that the area in which you are going to secure it is going to be in a permanent location and that the floors are not tiled

### **Q4. My bench is not stable**

- I. Ensure that all bolts are tightened and that all the end caps are on legs.

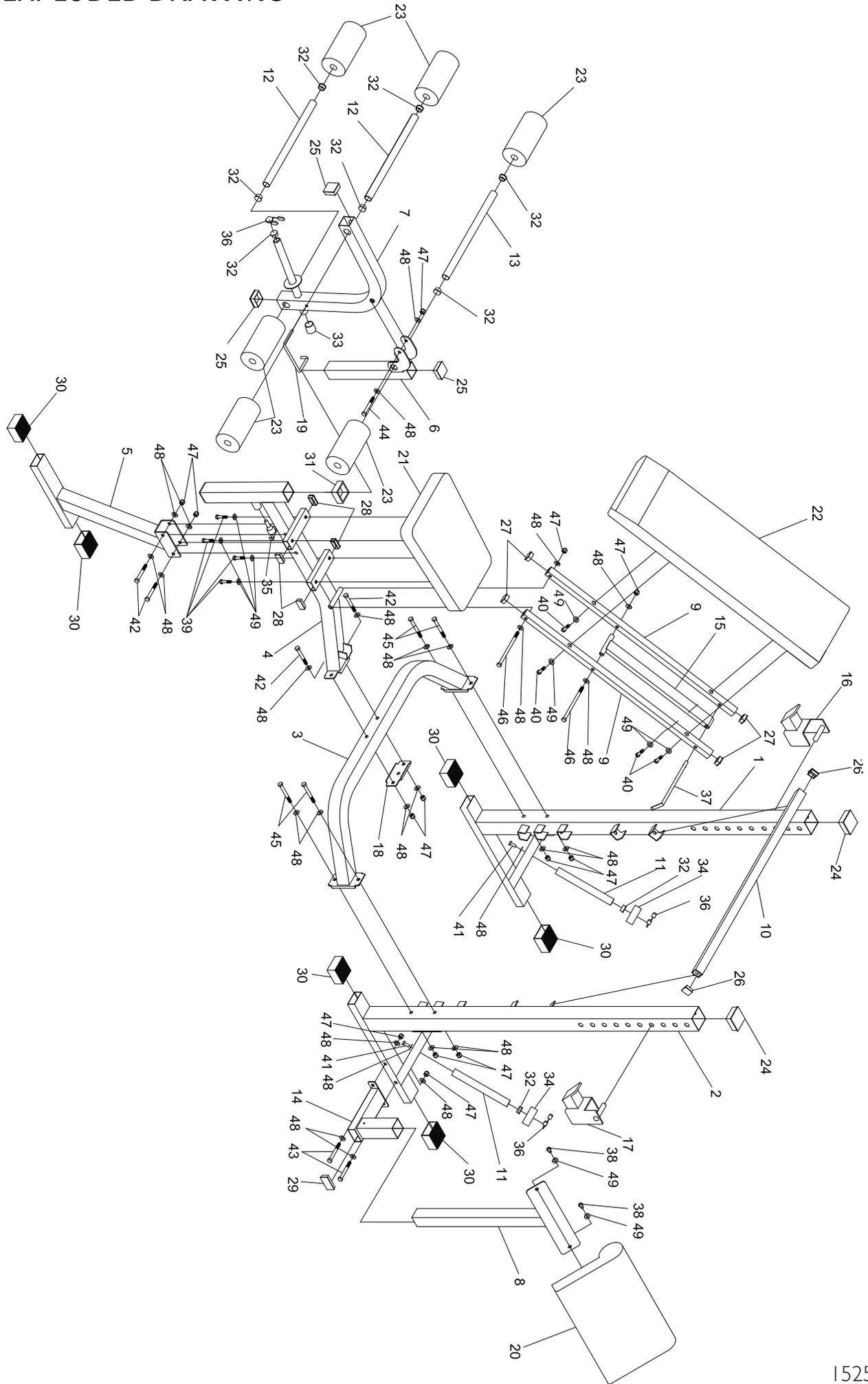
### **Q5. Is it a good idea to use my bench in a commercial gym?**

- I. No, as it is for domestic use only.

## 11. PARTS LIST

No.	Part Description	Q'ty	No.	Part Description	Q'ty
1525-01	Right Upright Frame	1	1525-26	Square End Plug (30mm)	2
1525-02	Left Upright Frame	1	1525-27	Square End Plug (25mm)	4
1525-03	Back Up Frame	1	1525-28	Square End Plug (20x40mm)	4
1525-04	Main Frame	1	1525-29	Square End Plug (30x60mm)	1
1525-05	Front Upright Frame	1	1525-30	End Cap (30x60mm)	6
1525-06	Front Adjust Frame	1	1525-31	Square End Bushing (50x45mm)	1
1525-07	Leg Developer	1	1525-32	Round End Plug (1")	9
1525-08	Curl Support Frame	1	1525-33	Round Cap (1")	1
1525-09	Back Support Frame	2	1525-34	Round Bumper	2
1525-10	Adjust Frame	1	1525-35	PT-IC Pop Pin	1
1525-11	Weight Rod	2	1525-36	Quick Clip (1")	3
1525-12	Short Foam Rod	2	1525-37	"L" Pin	1
1525-13	Long Foam Rod	1	1525-38	Hex Bolt (M8x16mm)	2
1525-14	Side Base Frame	1	1525-39	Hex Bolt (M8x32mm)	4
1525-15	Adjustable Incline Bar	1	1525-40	Hex Bolt (M8x38mm)	4
1525-16	Right Slide Frame	1	1525-41	Screw (3/8"x 3/4")	2
1525-17	Left Slide Frame	1	1525-42	Hex Bolt (3/8"x 2-7/8")	4
1525-18	Connector	1	1525-43	Hex Bolt (3/8"x 3-1/8")	2
1525-19	Lock Hook	1	1525-44	Hex Bolt (3/8"x 3")	1
1525-20	Arm Curl Pad	1	1525-45	Hex Bolt (3/8"x 3-1/4")	4
1525-21	Seat Cushion	1	1525-46	Hex Bolt (3/8"x 6-1/8")	2
1525-22	Backrest Cushion	1	1525-47	Lock Nut (3/8")	13
1525-23	Foam Roll	6	1525-48	Washer (3/8")	28
1525-24	60mm Square End Plug	2	1525-49	Washer (M8)	10
1525-25	45mm Square End Plug	3			

# 12. EXPLODED DRAWING



## 13. TROJAN 1 YEAR LIMITED WARRANTY

Masstores (Pty)Ltd ("the Supplier") hereby provides a limited warranty to the original purchaser of this product ("the Consumer") that this product will be free of manufacturing defects in materials and workmanship which under normal, personal, family or household use (commercial use expressly excluded) manifest themselves within the following stipulated periods from the date of purchase:

### Exclusions

The warranty does not include and will not be construed to cover products damaged as a result of disaster; misuse; commercial use; use not in accordance with the written instructions included with the product; abuse; and/or any non-authorized modification of the product. It also does not cover replacement of the light bulbs and other expendables. All demo models carry a 3 month warranty.

### Waiver

The warranty provided herein and the obligations of the Supplier are in lieu of, and the Customer waives, all other warranties, guarantees, conditions or liabilities, express or implied, arising by law or otherwise, including without limitation, any obligation of the Supplier in respect of any injury, loss or damage (direct, indirect or consequential) arising out of the use of, or inability to use, this product and whether or not occasioned by the Supplier's negligence or any act or omission on its part.

### Claims under 1 Year Limited Warranty

Within 7 days of purchase:

*The faulty product will be exchanged (provided that the product is in its original packaging with all accessories).*

After 7 days but within 3 months of purchase:

*The Supplier may in its sole discretion either replace or repair the product.*

After 3 months but within 1 year of purchase:

*The Supplier may in its sole discretion either replace or repair the product. The following shall not be covered:*

- **Treadmills:** Running Decks, Running Belts, and Rubber Arm covers
- **Exercise Bikes/Spinners:** Pedals, Cranks, and Rubber Arm covers
- **Cross Trainers/ Ellipticals/ Steppers:** Foot Rests, Cranks, Shocks, and Rubber/Foam Arm covers
- **Home Gyms / Benches:** Pulleys, Cables, Seats and Padding
- **Trampolines:** Springs, Mats, and Covers
- **Rowers:** Rowing Strap / Rope / Arms, Pulling Handle, Grip, Moveable Seat

**Parts not mentioned in the above, are covered under warranty within the 1st year of purchase**



**Proof of Purchase**

Any claim in terms of the warranty must be supported by a proof of purchase or a warranty number. Warranty numbers can be issued through contacting our call centre on **0861 Trojan (0861 876 526)**, or online at **www.trojanhealth.co.za**. If such proof is not available, then notwithstanding anything to the contrary herein, the service agent's prevailing charges for services/repairs including call-out and/or spares will be payable by the Consumer upon collection or delivery of the repaired product.

The Consumer does not need to return the product to the store.

The Consumer shall phone the Trojan hotline on **0861 Trojan (0861 876 526)** and the Supplier's authorized agent will at its discretion either repair the item at the Consumer's residence or collect and repair the item at their premises.

During the warranty period the product may only be serviced and/or repaired by the Supplier's duly authorized agent(s).

		ATTACH RECEIPT
<b>CLIENT DETAILS</b>		
NAME: _____		
EMAIL: _____	CELL: _____	
TEL(H): _____	TEL(W) _____	FAX _____
ADDRESS: _____		
_____		
<b>PRODUCT DETAILS</b>		
DATE OF PURCHASE: dd / mm / yy	SERIAL NUMBER: _____	TILL SLIP NUMBER: _____
DISCRIPTION OF PRODUCT _____		
_____		
<b>BRANCH PURCHASED AT</b>		
_____		
0861 TROJAN (0861 876526)		WWW.TROJANHEALTH.CO.ZA



Masstores (Pty) Ltd  
 16 Peltier Drive, Sunninghill  
 Sandton, Johannesburg, South Africa

# 14. TROJAN REPAIRS PROCEDURE

## I. Procedure for repairs

Should you experience any faults or breakdowns on your Trojan equipment, please adhere to the following procedure to have the fault rectified speedily and professionally.

- Do not return the product to the store\*
- Call **0861 Trojan (0861 876526)** to log the faulty product (under warranty or out of warranty)
- The operator or technical advisor will try identify the fault, and will book a service team call out.
- The service team will endeavour to fix the problem in your home on an agreed date and time.
- Only if the fault cannot be repaired in the convenience of your home, will the service team take the faulty product back to the service centre.
- Items repaired in our service centre will be returned to your home on an agreed date and time.

**\* Note:**

*Should you live in an outlying area, it may be necessary to return the product to the store nearest to you. Our service operator will advise you of your repair procedure.*

## 2. Cost of Repairs

### 2.1 Under warranty

- Any items still under warranty will be repaired free of charge, as long as it complies with the terms and conditions of the warranty. (refer to “warranties” section in this manual)
- Any items that need to be repaired that are NOT covered in the warranty will be for the consumer’s expense. A quote for the repair/replacement of these items will be provided to the consumer for approval prior to repairs being conducted.

### 2.2 Out of Warranty

- Any items that need to be repaired once the warranty has expired will be for the consumer’s expense including call out fees. A quote for the repair/replacement of these items will be provided to the consumer for approval prior to repairs being conducted.



**CALL**  
**0861 876526**  
**0861 TROJAN**

**GET IT FIXED AT YOUR HOME OR OURS**

For immediate help with assembly or for additional product information, please call our help line.  
No need to return this product to the store.  
Our Customer Service Department is ready to provide you with friendly assistance from the convenience of your own home

[WWW.TROJANHEALTH.CO.ZA](http://WWW.TROJANHEALTH.CO.ZA)

Please have your serial number ready when you call the service centre



1525-24